PTO/SR/31 (01.08)

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Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number Docket Number (Optional) NOTICE OF APPEAL FROM THE EXAMINER TO 4366-152 THE BOARD OF PATENT APPEALS AND INTERFERENCES. Confirmation NO. 5335 I hereby certify that this correspondence is being facsimile transmitted In re Application of Chan et al. to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-Filed Application Number 1450" [37 CFR 1.8(a)] 10/736,923 12/15/2003 CLIENT CUSTOMIZABLE INTERACTIVE For VOICE RESPONSE SYSTEM Signature Art Unit Evaminor Typed or printed 2614 Gauthier name\_ Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner. 510.00 The fee for this Notice of Appeal Is (37 CFR 41.20(b)(1)) Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced by half, and the resulting fee is: A check in the amount of the fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director has already been authorized to charge fees in this application to a Deposit Account. I have enclosed a duplicate copy of this sheet. XK The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 19-1970 . I have enclosed a duplicate copy of this sheet. A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. I am the applicant/inventor. Signature assignee of record of the entire Interest. See 37 CFR 3.71, Statement under 37 CFR 3.73(b) is enclosed. Jason H. Vick (Form PTO/SB/96) Typed or printed name attomey or agent of record. (303) 863-9700 Registration number \_ Telephone number Xk attorney or agent acting under 37 CFR 1.34. 45,285 June 4, 2008 Registration number if acting under 37 CFR 1.34. Date NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below\*.

This collection of Information is required by 37 CFR 41.31. The information is required to obtain or retain a benefit by the public which is to file (and by the USFTO is process) any egilication. Certificentifyid is governed by 58 U.S. C. 22 and 57 CFR 11.1, 1.14 and 41. This collection is estimated to take 12 minutes to complete, including agthering, preparing, and submitting the completed application form to the USFTO. Time will vary depending upon the individual case. Any processing including agthering, preparing, and submitting the completed information form to the USFTO. Time will vary depending upon the individual case. Any processing of the complete individual case. Any of the comments on the amount of time you require to complete this form and/or supposition for reducing this bushurds, with 2215-1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Pleanis, P.O. Box 4159, Alexandria, VA 2215-1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Pleanis, P.O. Box 4150, Alexandria, VA 2215-1450,

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forms are submitted.